

# STUDENT SATISFACTION SURVEY REPORT

2021-2022

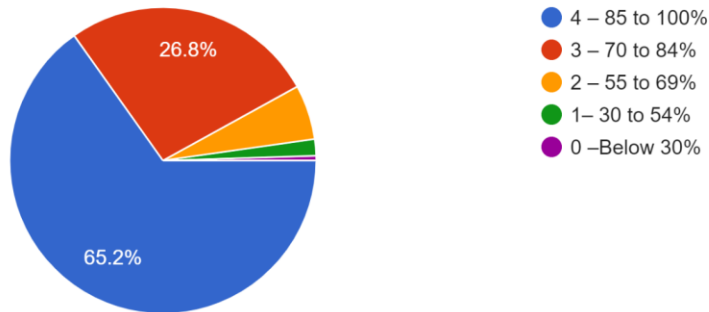
Sipajhar College: Darrang

National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator-2.7.1 Under Criterion II of Teaching-Learning and Evaluation (ৰাষ্ট্ৰীয় মূল্যায়ন আৰু প্ৰত্যায়ন পৰিষদ(NAAC) ছাত্ৰ-ছাত্ৰীৰ সন্তুষ্টিজনক সমীক্ষণ মূল পৰিচায়ক-২.৭.১ দ্বিতীয় নীতিৰ অন্তৰ্ভুক্ত শিক্ষণ প্ৰাপ্ততা আৰু মূল্যায়ন)

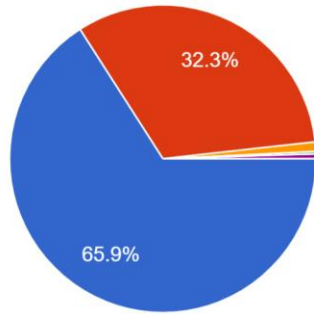
A survey was conducted to measure the student's level of satisfaction during the academic session 2021-2022 on their experience with Sipajhar College covering the areas such as physical facilities and infrastructure, quality of Student Support Services, standard quality of teaching, coverage of syllabus, effectiveness of communication, adequacy and availability of Teaching-learning Resources etc. The survey was conducted between 1<sup>st</sup> July 2021 and 30<sup>th</sup> June 2022 through online feedback. An online questionnaire was provided to students containing 20 objective questions and final question asking their suggestions and observations in overall learning experience. A total of 399 students participated from UG and PG programmes such as B.A., B.Sc., M.A., etc. The findings of the survey is presented below through graphic representation.

1. How much of the syllabus was covered in the class? শ্ৰেণীত কিমান শতাংশ পাঠ্যক্ৰম সম্পূৰ্ণ কৰা হৈছে?

399 responses

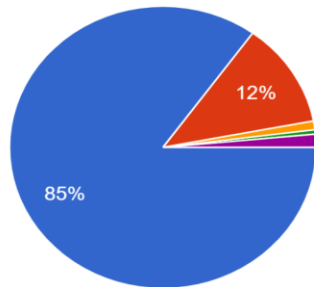


2. How well did the teachers prepare for the classes? শ্রেণীৰ বাবে শিক্ষকসকলে কেনেদৰে সাজু হয়?  
399 responses



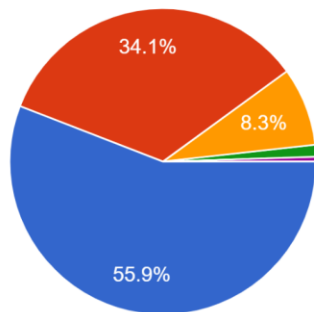
- 4 -Thoroughly পুৰ্ণাৰ্থ
- 3 - Satisfactorily সন্তোষজনক
- 2 - Poorly নিম্ন
- 1 - Indifferently উদাসীন
- 0 - Won't teach at all অসম্পূৰ্ণ

3. How well were the teachers able to communicate? শিক্ষক সকলে কিমান উন্নতভাবে যোগাযোগ কৰে?  
399 responses



- 4 - Always effective সকলো সময়তে সন্তোষজনক
- 3 - Sometimes effective কেতিয়াবা সন্তোষজনক
- 2 - Just satisfactorily কেৱল অলপ সন্তোষজনক
- 1 - Generally ineffective প্ৰায় প্ৰভাবহীন
- 0 - Very poor communication অতি নিম্ন যোগাযোগ

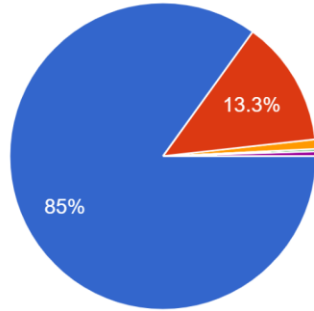
4. The teacher's approach to teaching can best be described as পাঠদান শ্ৰেষ্ঠ কৰাৰ কাৰণে শিক্ষকৰ দৃষ্টিকোণ এনেধৰণৰ-  
399 responses



- 4- Excellent সৰ্বশ্ৰেষ্ঠ
- 3 - Very good অতি ভাল
- 2 - Good ভাল
- 1 - Fair মধ্যম
- 0- Poor নিম্ন

5. Fairness of the internal evaluation process by the teachers. আভ্যন্তরীণ মূল্যায়ণ প্রক্রিয়াত শিক্ষকৰ নিৰপেক্ষ স্থিতি

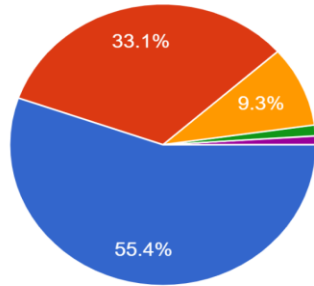
399 responses



- 4 - Always fair সদায় নিৰপেক্ষ
- 3 - Usually fair সাধাৰণত: নিৰপেক্ষ
- 2 - Sometimes unfair কেতিয়াবা অনিৰপেক্ষ
- 1 - Usually unfair প্ৰায় অনিৰপেক্ষ
- 0 - Unfair অনিৰপেক্ষ

6. Was your performance in assignments discussed with you? তোমাৰ সৈতে গৃহ প্ৰকল্প/গৃহ কৰ্মৰ দক্ষতাৰ মূল্যায়ন আলোচনা কৰা হয়নে?

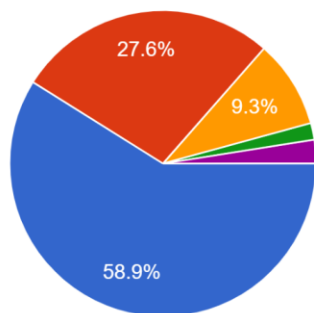
399 responses



- 4 - Every time সকলো সময়তে
- 3 - Usually সচৰাচৰ
- 2 - Occasionally/Sometimes কেতিয়াবা
- 1 - Rarely কদাচিৎ দুৰ্লভভাৱে
- 0 - Never কেতিয়াও নহয়

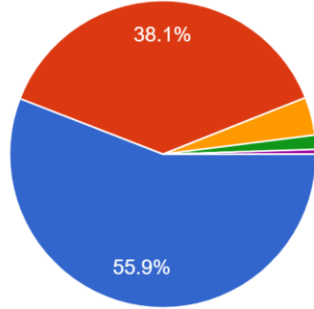
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. তোমাৰ শৈক্ষিক অনুষ্ঠানখন... ছাত্ৰ-ছাত্ৰী সাল-সলনি অনুষ্ঠানত সক্ৰিয় ভূমিকা লয়।

399 responses



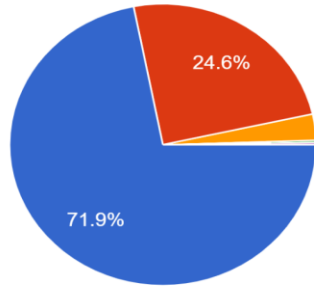
- 4 - Regularly সদায়
- 3 - Often প্ৰায়েই
- 2 - Sometimes কেতিয়াবা
- 1 - Rarely কদাচিৎ দুৰ্লভভাৱে
- 0 - Never কেতিয়াও নহয়

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. তোমাৰ ক্ষেত্ৰত অনুষ্ঠানখনৰ শি...দিশৰ ক্ষেত্ৰত সাৰস্বত, সামাজিক আৰু আনুভূতিক হয়নে  
399 responses



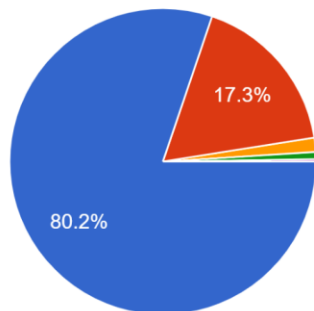
- 4 – Significantly তাৎপৰ্যপূৰ্ণভাৱে
- 3 – Very well বহুত ভাল
- 2 – Moderately মজলীয়াভাৱে
- 1 – Marginally সামান্য
- 0– Not at all একেবাৰে নহয়

9. The institution provides multiple opportunities to learn and grow. শিক্ষানুষ্ঠানখনে শিক্ষা আহৰণ আৰু বিকাশত সংযুক্ত সুযোগ আগবঢ়ায়-  
399 responses



- 4 – Strongly agree দৃঢ়ভাৱে সম্মত
- 3 – Agree সম্মত
- 2 – Neutral নিৰপেক্ষ
- 1 – Disagree অসমৰ্থন/অসম্মত
- 0– Strongly disagree দৃঢ়ভাৱে অসম্মত

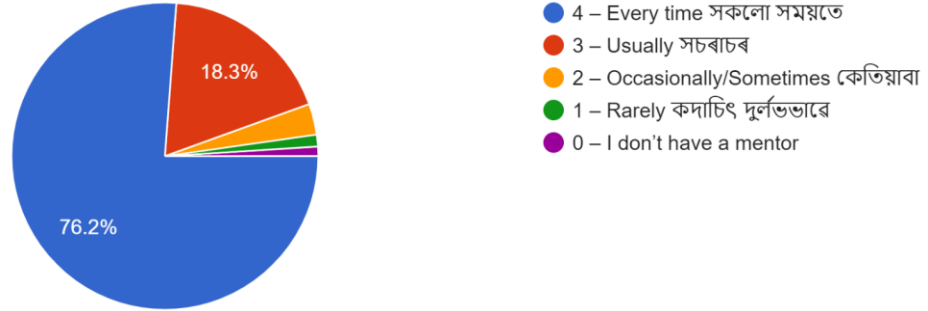
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. শিক্ষকে তোমাক পাঠ্যক্ৰমৰ লাভালাভ, পা...মৰ প্ৰয়োজনীয়তা, উপকাৰিতা সম্পৰ্কে অবগত কৰেনে  
399 responses



- 4 – Every time সকলো সময়তে
- 3 – Usually সচৰাচৰ
- 2– Occasionally/Sometimes কেতিয়াবা
- 1 – Rarely কদাচিৎ দুৰ্লভভাৱে
- 0– Never কেতিয়াও নহয়

11. Your mentor does a necessary follow-up with an assigned task to you. মেন্টৰে/প্ৰদৰ্শকে তোমাক উৎসাহ প্ৰদান আৰু জীৱনত আগবাঢ়ি যাবৰ বাবে সহযোগ কৰেনে।

399 responses



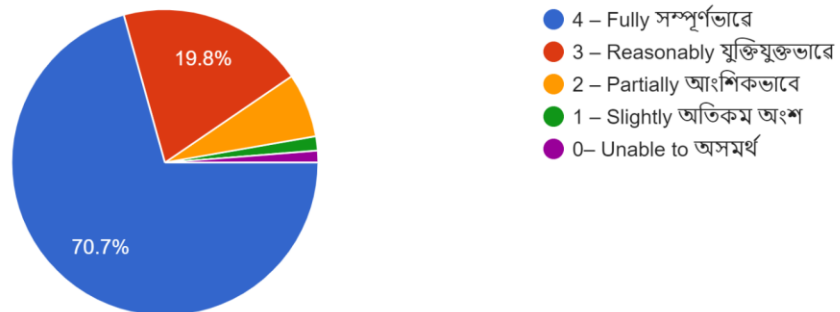
12. The teachers illustrate the concepts through examples and applications. শিক্ষকসকলে প্ৰতিটো বিষয়ৰ ধাৰণা নিদৰ্শনসহ বা উদাহৰণসহ সুন্দৰকৈ উপস্থাপন কৰে।

399 responses



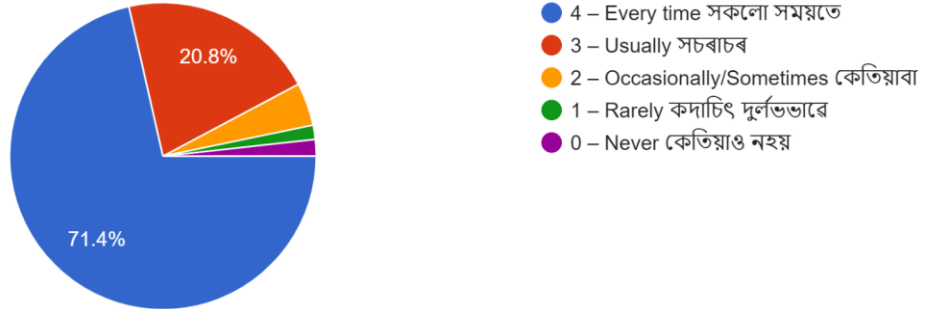
13. The teachers identify your strengths and encourage you with providing right level of challenges. শিক্ষকে তোমাৰ প্ৰতিভা চিনাক্ত কৰি তাৰ বিকাশত সহায় আগবঢ়াই নে?

399 responses



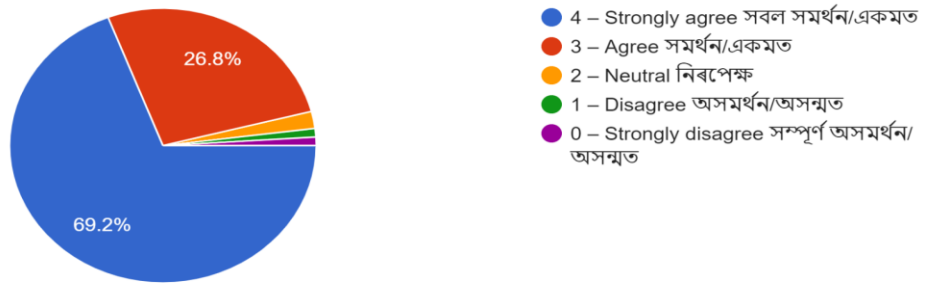
14. Teachers are able to identify your weaknesses and help you to overcome them. শিক্ষকসকলে তোমাৰ দুৰ্বলতা খিনি/সমস্যাখিনি চিনাক্ত কৰি তাৰ পৰা পৰিত্ৰাণ পোৱাৰ বাবে সহায় কৰে

399 responses



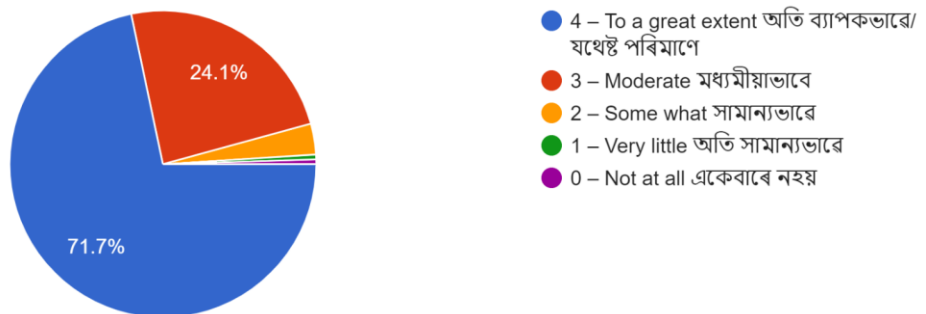
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning pro... হ গুণগত বিকাশ, পুনৰীক্ষণ আদিত উৎসাহ প্ৰদান কৰে।

399 responses



16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for e... হণ শিক্ষণ আৰু সমস্যা সমাধান পদ্ধতিৰ প্ৰয়োগ কৰে।

399 responses



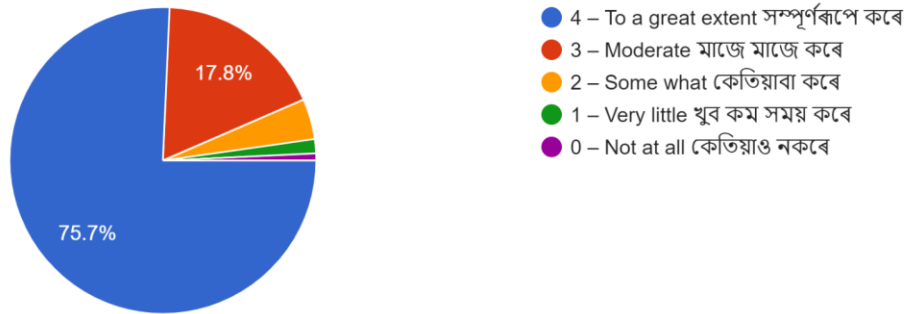
17. Teachers encourage you to participate in extracurricular activities. শিক্ষকে তোমাক পাঠ্যক্রমৰ বাহিৰে দৰকাৰী বিষয়ত যোগান কৰাৰ বাবে সক্ৰিয় ৰূপত উৎসাহ প্ৰদান কৰে।

399 responses



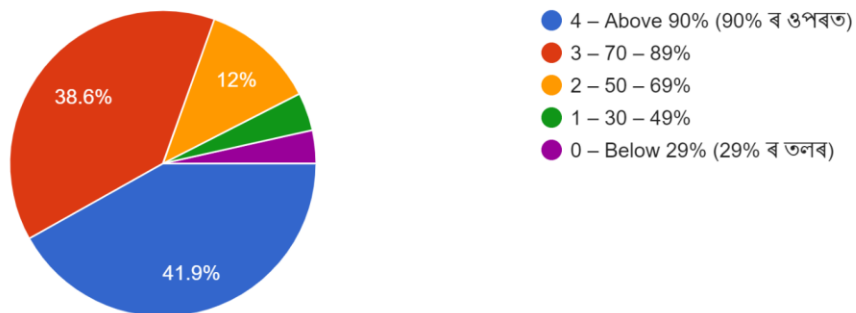
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. ...বিদ্যালয়খনে তথা শিক্ষক সকলে উৎসাহ প্ৰদান কৰেনে?

399 responses



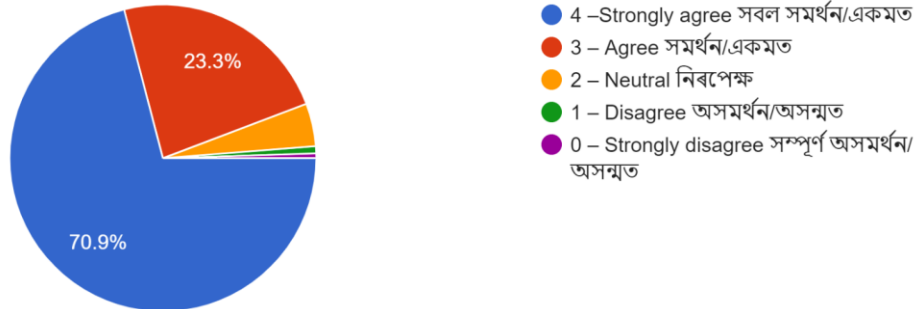
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. শিক্ষাদানৰ সময়ত ICT সঁজুলি, lcd প্ৰকল্প, একাধিক নব্য মাধ্যমৰ প্ৰয়োগ কৰা শিক্ষক শতাংশ কিমান?

399 responses



20. The overall quality of teaching-learning process in your institute is very good. তোমাৰ  
অনুষ্ঠানখনৰ শিক্ষাদান প্ৰক্ৰিয়াৰ মানদণ্ড অতি উত্তম

399 responses



21. Give three suggestions/observations to improve overall teaching-learning process in the college.

The majority of students expressed happiness in response to this question. Nevertheless, several of them mentioned that they require more intelligent classrooms, digital platforms, additional equipment in science laboratories, an improved departmental library, and a more organized college canteen.

#### **Concluding remarks**

The results of the Student Satisfaction Survey indicate that the majority of students at Sipajhar College were extremely satisfied with the educational environment. However, some of them expressed worry regarding the inadequacy of digital learning tools and laboratory equipment. They also emphasize the need to enhance departmental libraries.



## QUESTIONNAIRE

Feedback of Students

Session 2021-2022

Sipajhar College: Darrang

1. How much of the syllabus was covered in the class?

4 – 85 to 100%

3 – 70 to 84%

2 – 55 to 69%

1 – 30 to 54%

0 – Below 30%

2. How well did the teachers prepare for the classes?

4 – Thoroughly

3 – Satisfactorily

2 – Poorly

1 – Indifferently

0 – Won't teach at all

3. How well were the teachers able to communicate?

4 – Always effective

3 – Sometimes effective

2 – Just satisfactorily

1 – Generally ineffective

0 – Very poor communication

4. The teacher's approach to teaching can best be described as

4 – Excellent

3 – Very good

2 – Good

1 – Fair

0 – Poor

5. Fairness of the internal evaluation process by the teachers.

4 – Always fair

3 – Usually fair

2 – Sometimes unfair

1 – Usually unfair

0 – Unfair

6. Was your performance in assignments discussed with you?

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0– Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 – Regularly

3 – Often

2 – Sometimes

1 – Rarely

0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly

3 – Very well

2 – Moderately

1 – Marginally

0– Not at all

9. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0– Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time

3 – Usually

2– Occasionally/Sometimes

1 – Rarely

0– Never

11. Your mentor does a necessary follow-up with an assigned task to you.

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1– Rarely

0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully

3 – Reasonably

2 – Partially

1 – Slightly

0– Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree

3 – Agree

- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 –Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a)
- b)
- c)